

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 11/21/2006
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 465100	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 11/16/2006
NAME OF PROVIDER OR SUPPLIER INFINIA AT ALTA			STREET ADDRESS, CITY, STATE, ZIP CODE 4035 SOUTH 500 EAST SALT LAKE CITY, UT 84107	
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
F 240 SS=E	<p>483.15 QUALITY OF LIFE</p> <p>A facility must care for its residents in a manner and in an environment that promotes maintenance or enhancement of each resident's quality of life.</p> <p>This REQUIREMENT is not met as evidenced by</p> <p>Based on observations, interviews and review of records, the facility did not provide care for residents in a manner and in an environment that promoted enhancement of each resident's quality of life, for the majority of residents, particularly male residents, in the facility, resident population of 48.</p> <p>Findings included:</p> <p>During the facility tour on 11/13/06 at 2:40 PM it was observed that a door in the East Hall labeled men's restroom was locked shut with a padlock and a sign was on the door stating that it was under construction. The West Hall men's restroom included 2 toilets, 1 urinal and 1 shower stall. The East Hall Handicapped restroom included 1 toilet and a lavatory.</p> <p>During tour on 11/13/06 at 2:50 PM a confidential interview was conducted with a resident who stated that the East Hall men's restroom was closed in February of 2006 and has continued to be unavailable. The resident stated that he does not like going all the way down to the other hall to use the toilet and the shower.</p> <p>Observations were made of the hallway lengths</p>	F 240	<p>F 240</p> <p>Administrator is working with General Contractor to complete the East Men's shower/toilet room in a timely manner. Per General Contractor project will be completed on or before January 1, 2007. Tasks left to complete are installation of cabinets, plumbing, installation of stalls, and finishing work. Progress of construction will be reported by Administrator / Designee monthly to the Quality Assurance Committee until project is completed. While construction is still being completed the facility will convert two other restrooms located on the East wing by the nurses' station. This is the same hall where the Men shower /restroom being remodeled is located. The restrooms are currently 1) employce and 2) resident unisex. We will provide signage to indicate that both of these restrooms are Men only restrooms to provide them toileting facilities closer to their rooms.</p>	01/05/07

12/20/06
 POC acceptable
 Completion date 1/5/07
 Buscambri RA

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE **Administrator** (X6) DATE **12/20/06**

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 240	<p>Continued From page 1</p> <p>for the East and West Hallways in the facility. It was determined that the most distant male resident room on East Hall was 120 feet from the first available toilet and lavatory, the Handicapped restroom. It was determined that the most distant male resident room was 240 feet from the West Hall men's restroom, including two toilet stalls, one urinal and the only shower stall available to male residents in the facility.</p> <p>An interview was conducted with the MS (Maintenance Supervisor) on 11/14/06 at 1:45 PM. The MS stated that the East Hall men's restroom had been under construction for about 7 months. The MS also stated that all the men in the facility use the West Hall men's restroom or the East Hall Handicapped restroom.</p> <p>A tour of the East Hall men's restroom was completed in the presence of the MS on 11/14/06 at 2:00 PM. The room was observed to have tile on the floor; the tile on the walls was missing several pieces around the top and edges. The toilets, sinks, stalls, urinal, and shower curtains were not present.</p> <p>During the anual recertification survey, a group interview was held with 13 alert and oriented residents, who were asked to discuss any concerns they had about quality of life in the facility. Several residents stated they had a problem with inconvenience due to lack of progress to finish construction of the men's toilet and shower room in the East Hall.</p> <p>By show of hands, eight of 13 residents, with 3 of 3 male residents present, affirmed that access to toilets and the single male shower facility was a problem for male residents. Residents in the</p>	F 240	<p>Male residents have also been asked if they would like to move to the other nursing unit on the West side where they can be closer to the men's shower / restroom. Residents have declined.</p>	

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F 240	<p>Continued From page 2</p> <p>meeting stated that the East Hall men's restroom had been unavailable for several months and that male residents had to travel "clear down the hall" to the East Handicapped restroom or further along the hallway to the West Hall men's restroom. A resident stated "some of them don't make it in time." The residents stated that the East Hall Handicapped restroom is "one stall", i.e. one toilet, and is often busy. One female resident stated that "we see what the men are going through and wonder what it will be like when they start remodeling the East Hall women's restroom next year."</p> <p>On 11/13/06 an interview was conducted with resident 1. During the interview, resident 1 stated that men in the facility had problems because "there is only one bathroom for all the male residents". Resident 1 stated that residents have to ambulate from the East Hall to the West Hall men's restroom. Resident 1 stated the traffic in the hallway is disruptive to the rest of residents at night.</p> <p>An interview was conducted with the facility Administrator on 11/16/06 at 9:00 AM. The Administrator stated that the remodel of the East Hall men's restroom had begun with the demolition which was completed prior to March 2006, but the Administrator could not give the specific date. Surveyors requested the facility records that would demonstrate the facility time lines and follow up in completing the East Hall men's restroom remodel. The Administrator provided a copy of an invoice for the completed demolition of the East Hall men's restroom, which was dated 3/27/06.</p> <p>A second interview was held with the facility</p>	F 240			

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F 240	<p>Continued From page 3</p> <p>Administrator regarding efforts to minimize disruption of residents' access to toilet and shower facilities. The facility Administrator stated that a contractor originally hired to do the work had finished the demolition and made no progress to "put the East Hall mens restroom back together." The Administrator stated that the facility had attempted to contact its corporation and the contractor about the lack of progress. He stated "a new contractor has been hired and has made good progress." The Administrator was asked to provide any written documentation regarding facility efforts on behalf of providing toileting facilities to male residents during the East Hall men's restroom remodeling.</p> <p>The Administrator stated the administrative staff had discussed the problem at Quality Assurance meeting every month and had offered male residents on the East an opportunity to move nearer to the West Hall restroom during the construction but that "they had declined." The Administrator stated that the facility had provided several of the male residents in the East Hall with urinals for nighttime use but that "they used them during the day" too and that keeping the urinals emptied was a problem for the direct care staff. The Administrator stated that the facility was encouraging male residents who ambulated to use the West Hall restroom instead of a urinal. The Administrator offered no explanation why alternative, available toilet and bathing facilities had not yet been offered for the use of male residents who were inconvenienced by the East Hall men's restroom construction.</p> <p>Members of the facility's administrative staff, including the Medical Records Supervisor, the Maintenance Supervisor and the Social Worker</p>	F 240			

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F 240	Continued From page 4 were interviewed regarding facility efforts to manage the East Hall restroom remodeling project. All facility staff interviewed stated that the problem had been discussed in Quality Assurance Meeting "every time we meet."	F 240		
F 253 SS=E	<p>483.15(h)(2) HOUSEKEEPING/MAINTENANCE</p> <p>The facility must provide housekeeping and maintenance services necessary to maintain a sanitary, orderly, and comfortable interior.</p> <p>This REQUIREMENT is not met as evidenced by:</p> <p>Based on observations and interview, it was determined that the facility did not provide housekeeping and maintenance services to maintain a sanitary and comfortable environment.</p> <p>Findings included:</p> <p>On 11/14/06, a tour of the building was conducted in the company of the Maintenance Supervisor. During the tour, the following was observed:</p> <ol style="list-style-type: none"> 1. In the single stall shower area of the West Hall men's lavatory room, mildew was observed at the base of three walls on the tile and in the grout. 2. In room 17 restroom the handrail was loose. 3. In the East Hall Handicapped restroom, a very strong odor of urine was observed to be present and a thick buildup of dirt was observed at the base of the wall on the tile and the grout. 5. In the women's East Hall toilet/shower area, the following items were observed: 2 missing tiles on the floor, mildew at the base of 3 walls on the tile and grout, and 2 missing tiles on the wall in 	F 253	<p>F 253</p> <ol style="list-style-type: none"> 1. All shower rooms/restrooms will be cleaned per housekeeping schedule using checklist titled "Tub/Shower Room Control Checklist". Administrator /Designee will perform weekly audits to ensure cleaning is being performed. Results from these audits will be reported to the Quality Assurance Committee monthly until a lesser frequency is deemed. 2. MS (Maintenance Supervisor) / Designee will perform facility rounds weekly checking for loose handrails using checklist titled "Restrooms Control Checklist" to determine if any maintenance is required to maintain a sanitary, orderly, and comfortable interior. Results from these audits will be reported to the Quality Assurance Committee monthly until a lesser frequency is deemed. RM 17 restroom handrail fixed 12/8/06. 	12/11/06

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F 253	<p>Continued From page 5</p> <p>the first shower. Sink counter top was observed to have two areas of broken/missing formica, wooden stand for the sink was observed to be worn and missing paint on edges. A thick build up of dirt was observed on floor at the base of stall walls, and the fan was not working.</p> <p>6. The large dining room was observed to be missing baseboard coving in 6 areas each approximately 4 feet long.</p> <p>On 11/14/06 the facility MS (Maintenance Supervisor) was interviewed. The MS stated that the deep cleaning for the west men's shower had not been completed recently due to the heavy use while the east men's shower was under construction. The MS also stated that the east women's restroom was scheduled to be remodeled next, so some repairs had not been completed. The MS stated that the large dining room coving had been missing for at least 3 months. He stated he was waiting on the painter to get finished prior to completing the coving repair.</p>	F 253	<p>3. All shower rooms/restrooms will be cleaned per housekeeping schedule using checklist titled "Tub/Shower Room Control Checklist". Administrator /Designee will perform weekly audits to ensure cleaning is being performed. Results from these audits will be reported to the Quality Assurance Committee monthly until a lesser frequency is deemed.</p> <p>4. The East Women's toilet/shower restroom is the last of four toilet / shower restrooms to be remodeled. Due to the physical condition of the restroom, this toilet / shower room is being scheduled for remodel. On 11/16/06 maintenance fixed the missing tiles, painted the edges of sink, replaced caulking in shower area to remove observed "mildew". Restroom is also being clean per checklist stated in narrative #1 above. Fan will be replaced to ensure proper circulation in restroom.</p>
F 371 SS=E	<p>483.35(i)(2) SANITARY CONDITIONS - FOOD PREP & SERVICE</p> <p>The facility must store, prepare, distribute, and serve food under sanitary conditions.</p> <p>This REQUIREMENT is not met as evidenced by:</p> <p>Based on observations and interviews it was determined that the facility did not store, prepare and distribute food under sanitary conditions.</p>	F 371	

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F 371: Continued From page 6
Findings included:

On 11/14/06 at 9:30 AM, observations were made in the kitchen. The following concerns were observed:

1. The range was dirty and had dried food particles. The two drip trays under the range surface both had melted grease and dried built up food. The drip tray under the grill was full of liquid grease and the drip tray under the burners was covered with old, dried food particles and burnt food and black residue.
2. The hood over the range was greasy and had built up dirt. The wall behind was greasy. The exhaust fan system within the hood needed to be repaired or replaced. It was not operating. The lights under the hood did not work. In an interview with the dietary manager on 11/14/06, the request was made to turn on the lights over the range. The dietary manager said that the lights and the ventilator do not work.
3. The large mixer had dried food stuck to the neck.
4. The covers over the lights in the kitchen and storage room were filled with dead insects.
5. The juice dispenser had black mold in the nozzle. The vent of the juice dispenser had cobwebs and thick dust.
6. The floors in the kitchen had a thick crust of crumbs and debris in the corners and edges. The floor of the storage room had spilled flour and oats. The bottom shelf and floor underneath in the storage room had paper wrappers, loose

F 371: Maintenance Supervisor / Designee will monitor bathrooms weekly to ensure maintenance needs are being addressed and fixed. These audits will be reported to the Quality Assurance Committee monthly until a lesser frequency is deemed.

5. Baseboards in large dining room were replaced on 11/28/06

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F 371	<p>Continued From page 7</p> <p>sugar packets, sugar substitute, creamer, food particles, noodles and dust.</p> <p>7. The floor of the freezer had splashed dried spills and white food substance under the shelves.</p> <p>8. An ice chest used for resident hydration was full of ice and had a scoop laying in the ice.</p> <p>9. Four of twelve spice bottle lids were open. This allowed possible contamination of the product.</p> <p>10. The sprinkler heads in the kitchen had greasy dust balls.</p> <p>11. The ceiling of the microwave had splashed dried food.</p> <p>On 11/15/06 at approximately 2:30 PM, observations were made in the kitchen.</p> <p>1. The two drip trays under the range surface had melted grease and dried built up food. The drip tray under the grill was overflowing with liquid grease and the drip tray under the burners was still covered with old, dried food particles and burnt food and black residue.</p> <p>2. Four spice bottle lids were open.</p> <p>3. The silverware divider container had dark grey built up film on the upper edges and within the dividers. There was dried food mixed in with the silverware. Some of the silverware was dirty with dried food.</p> <p>4. The walls in the dish room needed repair. The</p>	F 371	<p>F 371</p> <p>Dietary Manager / Designee will perform daily audits to ensure staff are properly cleaning the dietary department and its equipment. The checklist titled "Infinia Cleaning Schedule" will outline the tasks to be completed and the frequency required. The following observations will be remedied by this 1, 2, 3, 5, 6, 7, 9, and 11 on day 11/14/06 and observations 1, 2, and 3 on day 11/15/2006. The hood ventilator was fixed 11/16/2006 and is in proper working order. Observations numbered 4 and 10 will be checked by MS / designee weekly using checklist titled "Preventative Maintenance Log-Kitchen Control Checklist" Administrator / Designee will perform weekly audits to ensure cleaning is being performed. MS will repair walls stated on 2567. Results from these audits will be reported to the Quality Assurance Committee monthly until a lesser frequency is deemed.</p>	12/11/06

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F 371	Continued From page 8 wall on the right side of the room was not sanitizable. It was badly scratched. The lower portion of the wall had a loose panel approximately 1 1/2 feet by 3 feet. There were half inch gaps around it that could allow insects or pests to enter the kitchen. The wall on the left side of the room had chipped, peeling paint over the clean dish area. The wall was not sanitizable.	F 371		
F 460 SS=E	483.70(d)(1)(iv)-(v) RESIDENT ROOMS Bedrooms must be designed or equipped to assure full visual privacy for each resident. In facilities initially certified after March 31, 1992, except in private rooms, each bed must have ceiling suspended curtains, which extend around the bed to provide total visual privacy in combination with adjacent walls and curtains. This REQUIREMENT is not met as evidenced by: Based on observation and interview, the facility did not ensure full visual in-room privacy for each resident. Specifically, 4 of 25 occupied non-private resident rooms did not have privacy curtains which provided residents with full visual privacy. (Resident rooms 8, 9, 16 and 18) Findings included: On 11/15/06 at 1:25 PM, a tour was conducted in all occupied resident rooms. It was observed that the privacy curtains for the beds closest to the door in resident rooms 8, 9, 16 and 18 did not ensure full visual privacy for the residents assigned to the bed.	F 460	F 460 Maintenance Supervisor / Designee will perform weekly audits of resident privacy curtains to ensure residents are provided with full visual privacy. Results from these audits will be reported to the Quality Assurance Committee monthly until a lesser frequency is deemed. On 11/15/2006 resident rooms 8, 9, 16, and 18 were fixed to ensure those residents have full visual privacy. An in-service will be held on 12/08/2006 to teach and train staff on how to properly secure the privacy curtains so the residents will have full visual privacy when cares are being provided.	12/11/06

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F 460	Continued From page 9 An interview was conducted on 11/15/06 at 2:15 PM with a CNA (Certified Nurses Aide) who was working in the East hall. The CNA demonstrated the use of a privacy curtain, which did not ensure full visual privacy for the resident. The CNA stated that she has provided personal cares for residents without ensuring full visual privacy.	F 460		
F 462 SS=E	483.70(e) TOILET FACILITIES Each resident room must be equipped with or located near toilet facilities. This REQUIREMENT is not met as evidenced by: Based on observation, interviews and review of facility records, residents were not provided with adjoining toilet facilities, or with toilets and shower facilities located near to resident rooms, for 13 of 13 male residents who reside on the East Hall of the facility. Findings included: An annual recertification survey was conducted at the facility during the week of 11/13/06. During the survey, a group interview was held with 13 alert and oriented residents, who were asked to discuss any concerns they had about quality of life in the facility. Several residents stated they had a problem with inconvenience due to lack of progress to finish construction of the men's toilet and shower room in the East Hall. By show of hands, eight of 13 residents, with 3 of 3 male residents present, affirmed that access to toilets and the single male shower facility was a problem for male residents. Residents in the	F 462	F 462 Administrator is working with General Contractor to complete the East Men's shower/toilet room in a timely manner. Per General Contractor project will be completed on or before January 1, 2007. Tasks left to complete are installation of cabinets, plumbing, installation of stalls, and finishing work. Progress of construction will be reported by Administrator / Designee monthly to the Quality Assurance Committee until project is completed. While construction is still being completed the facility will convert two other restrooms located on the East wing by the nurses' station. This is the same hall where the Men shower /restroom being remodeled is located.	01/05/07

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F 462	<p>Continued From page 10</p> <p>meeting stated that the East Hall men's restroom had been unavailable for several months and that male residents had to travel "clear down the hall" to the East Handicapped restroom or further along the hallway to the West Hall men's restroom. A resident stated "some of them don't make it in time." The residents stated that the East Hall Handicapped restroom is "one stall", i.e. one toilet, and is often busy. One female resident stated that "we see what the men are going through and wonder what it will be like when they start remodeling the East Hall women's restroom next year."</p> <p>On 11/13/06 an interview was conducted with resident 1. During the interview, resident 1 stated that men in the facility had problems because "there is only one bathroom for all the male residents". Resident 1 stated that residents have to ambulate from the East Hall to the West Hall men's restroom. Resident 1 stated the traffic in the hallway is disruptive to the rest of residents at night.</p> <p>Observations were made of the hallway lengths for the East and West Hallways in the facility. It was determined that the most distant male resident room on East Hall was 120 feet from the first available toilet and lavatory, the Handicapped restroom. It was determined that the most distant male resident room was 240 feet from the West Hall men's restroom, including two toilet stalls, one urinal and the only shower stall available to male residents in the facility.</p> <p>An interview was held with the facility Administrator regarding efforts to minimize disruption of residents' access to toilet and shower facilities. The facility Administrator stated</p>	F 462	<p>The restrooms are currently 1) employee and 2) resident unisex. We will provide signage to indicate that both of these restrooms are Men only restrooms to provide them toileting facilities closer to their rooms. Male residents have also been asked if they would like to move to the other nursing unit on the West side where they can be closer to the men's shower / restroom. Residents have declined.</p>	
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DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 465100	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED 11/16/2006
NAME OF PROVIDER OR SUPPLIER INFINIA AT ALTA		STREET ADDRESS, CITY, STATE, ZIP CODE 4035 SOUTH 600 EAST SALT LAKE CITY, UT 84107		
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F 462	<p>Continued From page 11</p> <p>that a contractor originally hired to do the work had finished the demolition and made no progress to "put the East Hall mens restroom back together." The Administrator stated that the facility had attempted to contact its corporation and the contractor about the lack of progress. He stated "a new contractor has been hired and has made good progress." The Administrator was asked to provide any written documentation regarding facility efforts on behalf of providing toileting facilities to male residents during the East Hall mens restroom remodeling.</p> <p>The Administrator stated the administrative staff had discussed the problem at Quality Assurance meeting every month and had offered male residents on the East an opportunity to move nearer to the West Hall restroom during the construction but that "they had declined." The Administrator stated that the facility had provided several of the male residents in the East Hall with urinals for nighttime use but that "they used them during the day" too and that keeping the urinals emptied was a problem for the direct care staff. The Administrator stated that the facility was encouraging male residents who ambulated to use the West Hall restroom instead of a urinal. The Administrator offered no explanation why alternative, available toilet and bathing facilities had not yet been offered for the use of male residents who were inconvenienced by the East Hall men's restroom construction.</p> <p>Members of the facility's administrative staff, including the Medical Records Supervisor, the Maintenance Supervisor and the Social Worker were interviewed regarding facility efforts to manage the East Hall restroom remodeling project. All facility staff interviewed stated that the</p>	F 462		

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F 462	Continued From page 12 problem had been discussed in Quality Assurance Meeting "every time we meet."	F 462			