

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 465095	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 3/27/2003
NAME OF PROVIDER OR SUPPLIER CHRISTUS ST JOSEPH VILLA			STREET ADDRESS, CITY, STATE, ZIP CODE 451 BISHOP FEDERAL LANE SALT LAKE CITY, UT 84115	
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F 327 SS=G	<p>483.25(j) QUALITY OF CARE</p> <p>The facility must provide each resident with sufficient fluid intake to maintain proper hydration and health.</p> <p>This REQUIREMENT is not met as evidenced by: Based on record review and interview, it was determined that the facility did not ensure that 1 of 29 sample residents received sufficient fluid intake to maintain proper hydration. (Resident 169)</p> <p>Findings include:</p> <p>Resident 169 was admitted to the facility on 2/22/03 with diagnoses of cervical spine fracture, aortic valve replacement, hypertension, hypothyroidism, hypercholesterolemia, reflux, right total knee arthroplasty, abdominal aneurysm, incontinence and depressive disorder.</p> <p>Review of resident 169's medical record was completed on 3/27/03.</p> <p>A patient care plan for resident 169 dated 2/22/03, and updated on 2/25/03 and 3/3/03, completed by facility staff, revealed that the facility nursing staff had identified as a problem, that resident 169 was at risk for dehydration due to decreased intake. The goal was that resident 169 would be free from signs and symptoms of dehydration. The approaches were that staff would monitor the resident daily for signs and symptoms of dehydration, encourage fluids and monitor intake and output to assure adequate intake.</p> <p>Review of the nurses documentation revealed that facility nursing staff were documenting that resident 169's fluid intake and output was "qs", quantity sufficient, on a daily basis. No other documentation could be found in resident 169's medical record that facility nurses were assessing for signs and symptoms</p>	F 327 OK 5/13/03 JLB	F-327	5/23/03

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which may be excused from correction providing it is determined that other safeguards provide sufficient protection to the patients. The findings stated above are disclosable whether or not a plan of correction is provided. The findings are disclosable within 14 days after such information is made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 327	<p>Continued From page 1 of dehydration.</p> <p>A nurses' note dated 3/8/03 at 5:30 AM, documented that resident 169 was, "Very unresponsive to verbal [and] tactile stimuli....[physician] on call. OK to send pt. [patient] to [hospital] ER [emergency room] per ambulance...".</p> <p>Resident 169 was sent to the hospital emergency room at 6:45 AM on 3/8/03.</p> <p>Review of the hospital emergency room report dated 3/8/03, completed by a physician, revealed that resident 169's family informed the emergency room physician that "(resident 169) had a history of poor p.o. [by mouth] intake recently.... (resident 169) had not been taking any significant amount of fluids orally."</p> <p>The physician documented that during the physical examination of resident 169, he noted that resident 169's oral mucosa was very dry.</p> <p>The physician also documented that resident 169's laboratory work revealed that resident 169 had a BUN (Blood urea nitrogen) of "98 mg %" and a creatinine level of "2.2 mg %". He also documented that resident 169 had been a patient in the hospital on 2/20/03, and at that time her BUN was 13 and creatinine was 0.9. A BUN level is obtained to determine if there are renal disorders or dehydration.</p> <p>In the publication, Laboratory and Diagnostic Tests with Nursing implications, Sixth Edition, 2002, by Joyce LeFever Kee, page 83 documents a normal BUN level ranges from 5 to 25 mg. Page 760 documents a normal creatinine level ranges from 0.5 to 1.5 mg. Page 83 further documents that, "An elevated blood urea nitrogen [BUN] level could be an indication</p>	F 327	<p>Nursing staff will be presented in-service education to include recognition of risk factors and symptoms of dehydration. In-service education will be held during the first three weeks of May and the use of the hydration risk assessment procedure will begin by May 23, 2003. In addition, a random selection of five charts per month for a period of three months will be reviewed for compliance with proper documentation. Following this period, five charts will be reviewed on a quarterly basis and the results reported to the Quality Improvement Council.</p> <p>Responsibility for implementation is the Director of Nursing.</p>	

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F 327	Continued From page 2 of dehydration...With dehydration, the serum creatinine level would most likely be normal or high normal." The emergency room physician documented that resident 169 was given 2.5 liters of fluid intravenously. The physician also documented that his impression was that resident 169 was dehydrated "with significant volume depletion." On the physician disposition on the emergency depart report, the physician documented,"...I think, that her entire difficulty is related to dehydration (and) poor p.o. intake . . ." A telephone interview was held on 3/27/03, with a physician who had treated resident 169 during her stay at the facility. The physician stated that resident 169 had been "terribly dehydrated...and it should have been caught sooner."	F 327			
F 371 SS=E	483.35(h)(2) DIETARY SERVICES The facility must store, prepare, distribute, and serve food under sanitary conditions. This REQUIREMENT is not met as evidenced by: Based on observations and interview, it was determined that the facility did not store and serve food under sanitary conditions. Specifically, there were scoops in multiple storage bins containing bulk dry ingredients, a refrigerator used during tray line service was not at the proper temperature, and there were multiple food items in various refrigerators that were not labeled and /or dated. Finding include:	F 371 <i>OK 3/31/03 JB</i>	F371 1(a) An in-service was provided to Food Service workers March 26 and 27, 2003 regarding sanitation. April 10, scoop holders were mounted above the food storage binds. The Food Service Director is responsible for monitoring compliance. The Registered Dietitians will complete a monthly sanitation inspection and submit results to the Quality Improvement Council quarterly.	4/28/03	

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F 371	<p>Continued From page 5 bottom seam.</p> <p>4. In the salad prep area refrigerator:</p> <p>a. There were pans containing honeydew and cantaloupe, strawberries, grapes, ham slices, grated cheese and tomato that were not dated. There were slices of white cheese, which were not dated.</p> <p>5. In the reach in refrigerator by the oven:</p> <p>a. There were 12 cups of pudding and a container of grapefruit sections, which were not covered or dated, 3 pieces of chocolate cake, 4 pieces of cheesecake and a second container of grapefruit sections, which were not dated.</p> <p>6. In the small walk-in refrigerator:</p> <p>a. There was a 32-ounce container of soymilk that was not dated when opened.</p> <p>b. There were cartons of buttermilk marked sell by 3/22/03. One had been opened and one had not.</p> <p>7. On the 2nd East Hall:</p> <p>a. On 3/24/03 at 10:30 AM and 3:30 PM, it was observed that the CNAs (Certified Nurses Aides) wore gloves while getting ice for the resident's water, but inbetween going into each resident's room to get the pitchers, the aides left the ice scoop handle in the ice which created an avenue for possible cross contamination.</p> <p>Observations in the kitchen on 3/25/03 from 1:45 PM to 2:15 PM revealed the following:</p> <p>1. In the kitchen:</p>	F 371		

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F 371	Continued From page 6 a. At 1:45 PM, the refrigerator used on tray line on the west side was not at proper temperature. The external thermometer read 58 degrees Fahrenheit and the internal thermometer read 52 degrees Fahrenheit. Inside this refrigerator there were 6 glasses of supplement, 1 glass of milk and 2 glasses of juice. At 2:15 PM, a facility dietitian was present while the temperature of the tray line refrigerator was checked. The external temperature was 58 degrees Fahrenheit and the internal temperature was 64 degrees Fahrenheit. The dietitian agreed that the temperature was out of the acceptable range and stated that the "Refrigerator Log" documented that the maintenance department was to be called when temperature was too warm. b. There were scoops in the bins containing oatmeal, rice, flour, powdered sugar, cornstarch, powdered milk, pancake mix, mashed potatoes, brownie mix, sugar, dry milk and another bin of powdered milk. The scoop handles are considered contaminated because staff handles them. 2. In the dry storeroom: a. There was a #10 can of applesauce, which was dented by the top seam.	F 371		
F 387 SS=E	483.40(c)(1)&(2) PHYSICIAN SERVICES The resident must be seen by a physician at least once every 30 days for the first 90 days after admission, and at least once every 60 days thereafter. A physician visit is considered timely if it occurs not later than 10 days after the date the visit was required.	F 387		

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F 387	Continued From page 7 This REQUIREMENT is not met as evidenced by: Based on record review and interview, it was determined that the facility did not ensure each resident was seen by a physician at least once every 30 days for the first 90 days after admission, and at least once every 60 days thereafter for 17 of 29 sample residents reviewed. Resident identifiers: 15, 37, 47, 53, 58, 62, 65, 66, 72, 102, 104, 111, 112, 116, 119, 146, 147. Findings include: 1. Resident 15 was admitted to the facility on 12/16/02 with diagnoses that included subdural hematoma, sleep apnea, benign prostatic hypertrophy, dementia, and transurethral resection of the prostate. A review of resident 15's medical record was completed on 3/25/03. The medical record documented that resident 15 was seen by a physician on 12/23/02, 2/13/03, and 3/13/03. There was no further documentation in resident 15's medical record to support that a physician had seen the resident in January of 2003 as required. The staff nurse, for the special needs unit was interviewed on 3/25/03 at 10:15 AM. The staff nurse for the special dementia unit stated that she could not find any more documentation indicating that the physician had been into see resident 15 in the month of January. 2. Resident 37 was admitted to the facility on 8/30/02 with diagnoses that included dementia with depressive features, degenerative joint disease, diabetes, coronary artery disease, hypertension, gastroesophageal reflux disease, prostate cancer, cerebrovascular accident and weight loss.	F 387 <i>OK</i> <i>5/13/03</i> <i>DA</i>	F387 The residents listed (15, 37, 47, 53, 58, 62, 66, 72, 102, 104, 11, 112, 116, 119, 146, 147) will be seen by a physician prior to May 15, 2003 as long as the resident is still in the facility. In order to address the on-going need for physician visits, the Ward Clerks will check each resident's chart the first few days of each month and produce a list of the residents due within the month for a physician visit or past due for the visit. The names of those due or past due will be sent to the primary care physician's office and, when applicable, a second notice will be placed in the mailbox of those physicians with facility mail boxes. Other copies of the list will be provided to the Nurse Manager and the Director of Nursing. At the first of the next month, the Ward Clerks will provide a report to the Director of Nursing of the number of physician visits completed and the number past due. The Director of Nursing will report the findings to the Quality Improvement Council. The first report shall be made to the Quality Improvement Committee May 15, 2003. The Director of Nursing is responsible for implementation.	5/15/03

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F 387	Continued From page 8 A review of resident 37's medical record was completed on 3/25/03. The medical record documented that resident 37 had been seen by a physician on 10/24/02, 1/24/03, and 2/24/03. There was no further documentation in resident 37's medical record to support that a physician had seen the resident in December of 2002 as required. 3. Resident 47 was admitted to the facility on 2/02/00 with diagnoses that included benign pancreatic neoplasms, hypertension, and coronary artery disease. A review of resident 47's medical record was completed on 3/26/03. The medical record had documentation that resident 47 was seen by the facility physician on 6/03/02, 10/02/02, 1/02/03, and 1/23/03. There was no further documentation in resident 47's medical record to support that a physician had seen resident 47 in August 2002, December 2002, and March 2003, as required. 4. Resident 119 was admitted to the facility on 9/07/01 with diagnoses that included macular degeneration, osteoporosis, degenerative joint disease, pain, insomnia, hypertension, arthritis, and senile dementia. A review of resident 119's medical record was completed on 3/2/03. The medical record had documentation that resident 119 was seen by the facility physician on 6/05/02, 8/29/02, 11/14/02, and a nurses note which shows documentation that the resident was seen on 3/14/03. There was no further documentation in resident 119's medical record to support that a physician had seen resident 119 in October 2002, and January 2003, as required. 5. Resident 102 was readmitted to the facility on	F 387		

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CENTERS FOR MEDICARE & MEDICAID SERVICES

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F 387	<p>Continued From page 9 1/17/02 with the diagnoses of senile depression, aortic valve disorder, congestive heart failure, and constipation.</p> <p>On 3/25/03 a review of resident 102's medical record was conducted. Resident 102 had documentation of physician visits on 6/04/02, 8/26/02, 11/12/02 and 3/03/03. Resident 102 had the following number of days between physician's visits:</p> <p>83 days between 6/04/02 to 8/26/02 78 days between 8/26/02 to 11/12/02 111 days between 11/12/02 to 3/03/03.</p> <p>6. Resident 146 was admitted to the facility on 12/21/00 with the diagnoses of Emphysema, gastritis, arthritis, osteoporosis, and failure to thrive.</p> <p>On 3/25/03 a review of resident 146's medical record was conducted. Resident 146 had documentation of physician visits on 5/29/02, 8/01/02, 10/21/02, and 1/08/03. Resident 146 had the following number of days between physician's visits:</p> <p>81 days between 8/01/02 to 10/21/02 79 days between 10/21/02 to 1/08/03 76 days between 1/08/03 to 3/25/03.</p> <p>7. Resident 147 was admitted to the facility on 8/13/02 with the diagnoses of hypertension, arthritis, anemia, senile depression, knee and hip replacements, cataracts and constipation.</p> <p>On 3/25/03 a review of resident 147's medical record was conducted. Resident 147 had documentation of physician visits on 8/20/02, 10/21/02, and 1/09/03. Resident 147 had the following number of days between physician's visits:</p>	F 387		

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F 387	<p>Continued From page 10 62 days between 8/20/02 (admit visit) and 10/21/02 80 days between 10/21/03 and 1/09/03 75 days between 1/09/03 and 3/25/03.</p> <p>8. Resident 58 was re-admitted to the facility on 6/10/02 with diagnoses which included dementia, hypertension, macular degeneration, status post partial gastrectomy and glaucoma.</p> <p>Resident 58's medical record was reviewed on 3/24/03.</p> <p>Resident 58 was seen by her physician on 6/15/02, 10/9/02 and 1/2/03. Resident 58 should have been seen by a physician on or around 7/15/02, 8/15/02, 9/15/02, 12/9/02 and 3/2/03. There was no documented evidence that a physician examined resident 58 in July 2002, August 2002, September 2002, December 2002 and March 2003 as required.</p> <p>9. Resident 53 was admitted to the facility on 3/28/02 with diagnoses which included Alzheimer's type dementia, osteoarthritis, gastroesophageal reflux and hypertension.</p> <p>Resident 53's medical record was reviewed on 3/26/03.</p> <p>Resident 53 was seen by her physician on 5/11/02, 10/2/02 and 1/2/03. Resident 53 should have been seen by a physician on or around 7/11/02, 9/11/02, 12/2/02 and 3/2/03. There was no documented evidence that a physician examined resident 53 in July 2002, September 2002, December 2002 and March 2003 as required.</p> <p>10. Resident 62 was admitted to the facility on 9/7/01 with diagnoses which included osteoporosis, uterine prolapse, vitamin B12 deficiencies, failure to thrive and peripheral edema.</p>	F 387		

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F 387	<p>Continued From page 11</p> <p>Resident 62's medical record was reviewed on 3/25/03.</p> <p>Resident 62 was seen by her physician on 10/9/02 and 1/2/03. Resident 62 should have been seen by a physician on or around 12/9/02 and 3/2/03. There was no documented evidence that a physician examined resident 62 in December 2002 and March 2003 as required.</p> <p>11. Resident 65 was admitted to the facility on 11/3/01 with diagnoses which included non-insulin dependent diabetes mellitus, non-psychotic organic brain syndrome and hypothyroidism.</p> <p>Resident 65's medical record was reviewed on 3/24/03.</p> <p>Resident 65 was seen by her physician on 5/15/02, 10/9/02 and 1/2/03. Resident 65 should have been seen by a physician on or around 7/15/02, 9/15/02, 12/9/02 and 3/2/03. There was no documented evidence that a physician examined resident 65 in July 200, September 2002, December 2002 and March 2003 as required.</p> <p>12. Resident 66 was admitted to the facility on 4/29/01 with diagnoses of type II diabetes, congestive heart failure, osteoarthritis, aortic valve disorder and status post craniotomy hematoma late effect.</p> <p>Resident 66's medical record was reviewed on 3/25/03.</p> <p>Resident 66 was seen by her physician on 4/10/02, 7/31/02, 10/2/02 and 2/24/03. Resident 66 should have been seen by a physician on or around 6/10/02, 9/31/02 and 12/2/02. There was no documented evidence that a physician examined resident 66 for June 2002, September 2002 and December 2002 as required.</p> <p>13. Resident 72 was admitted to the facility on</p>	F 387		

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F 387	<p>Continued From page 12</p> <p>10/23/02 with diagnoses of cellulitis, insulin dependent diabetes, hypertension, dementia, left above the knee amputation, venous stasis and dyslipidemia.</p> <p>Resident 72's medical record was reviewed on 3/24/03.</p> <p>Resident 72 was seen by her physician on 10/30/02 and 2/6/03. Resident 72 should have been seen on or around 11/30/02, 12/30/02 and 1/30/03. There was no documented evidence that a physician examined resident 72 for November 2002, December 2002 and January 2003 as required.</p> <p>14. Resident 11 was admitted to the facility on 3/9/01 with diagnoses of depressive disorder, psychosis, osteoporosis, diabetes, anemia and glaucoma.</p> <p>A review of resident 11's medical record on 3/26/03, revealed that resident 11 was seen by a physician on 3/27/02, 6/4/02, 8/26/02, 11/14/02 and 3/14/03. Resident 11 should have been seen by a physician on or about 8/4/02, 10/26/02, and 1/14/03.</p> <p>15. Resident 104 was admitted on 12/13/02 with diagnosis of atrial fibrillation, hypothyroid, arthritis, osteoporosis congestive heart failure and esophageal reflux.</p> <p>A review of resident 104's medical record on 3/24/03, revealed that resident 104 was seen by a physician on 3/5/03. Resident 104 should have been seen by a physician on or about 1/13/03 and 2/13/03.</p> <p>16. Resident 112 was admitted to the facility on 4/18/95 with diagnoses of anemia, chronic obstructive pulmonary disease, duodenal ulcer, osteoarthritis and anemia.</p> <p>A review of resident 112's medical record on 3/25/03 revealed that resident 112 was seen by a physician on</p>	F 387		

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F 387	Continued From page 13 6/5/02, 8/28/02 and 11/14/02. Resident 112 should have been seen by a physician on or about 8/15/02, 10/15/02, 1/15/03 and 3/15/03. 17. Resident 116 was admitted to the facility on 10/10/01 with diagnoses of hypertension, vitamin B deficiency, and prostate neoplasm. A review of resident 116's medical record on 3/26/03 revealed that resident 116 was seen by a physician on 3/4/02, 6/4/02, 8/26/02, and 11/14/02. Resident 116 should have been seen by a physician on or about 5/4/02, 8/4/02, 10/4/03 1/14/03 and 3/14/03.	F 387		