PRINTED: 3/12/01 FORM APPROVED

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X3) SATE SURVEY (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING B. WING 465093 2/28/01 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 775 N 200 E POB 518 **BRIGHAM CITY NURSING & REHAB** BRIGHAM CITY, UT 84302 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID ID PROVIDER'S PLAN OF CORRECTION (XI) COMPLETE PREFIX (EACH DEFICIENCY MUST BE PRECEEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE DATE DEFICIENCY) F 241 483.15(a)QUALITY OF LIFE F 241"This Plan of Correction is prepared and SS=E submitted as required by law. By submitting The facility must promote care for residents in a this Plan of Correction Brigham City manner and in an environment that maintains or Nursing and Rehabilitation Center does not enhances each resident's dignity and respect in full admit that the deficiencies listed on the recognition of his or her individuality. HCFA 2567 exist, nor does the facility This REQUIREMENT is not met as evidenced by: admit to any statements, findings, facts, or Based on observations and interviews, it was conclusions that form the basis for the determined the facility did not respond to resident call alleged deficiencies. The Facility reserves lights in a timely manner. Call lights were observed the right to challenge in legal and/or to signal, unanswered, for up to 15 minutes. In regulatory or administrative proceedings all addition, one confidential resident interview and 7 of deficiencies, statements, facts, and 16, in a confidential group interview, stated that call conclusions that form the basis for each lights were not answered in a timely manner. deficiency." Findings include: F 241 Quality of Life 1. Observations of staff response to resident call lights were made on 2/25, 2/26 and 2/27/01. The The staff (CNA's, Nurses and following observations were made: administrative staff) that cares for a. On 2/25/01 at 8:50 AM, the call light to room 10 3-28-01 rooms 3, 10, 36, 27, and 39 were was observed to be signalling. At 9:03 AM, the call inserviced on the importance of light remained signalling. answering call lights. Observation was conducted by administrative b. On 2/25/01 at 9:50 AM, the call light for room 36 staff on these rooms to make certain was observed to be signalling. At 10:02 AM, a staff the lights were answered in a timely member responded to the call light. manner. c. On 2/25/01 at 11:25 AM, the call light for room 2. Observation of the entire building 27 was observed to be signalling. At 11:38 AM, a was conducted to identify any other staff member responded to the call light. 4-6-01 lights that are not being answered in a timely manner. Any lights d. On 2/25/01 at 2:35 PM, the call light for room 39 identified as not being answered was observed to be signalling. At 2:43 PM, a staff appropriately the staff were member responded to the call light. counseled on the importance of e. On 2/26/01 at 10:25 AM, the call light for room 3 promptly answering call lights. LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE (X6) DATE

Administrator

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which may be excused from correction providing it is determined that other safeguards provide sufficient protection to the patients. The findings stated above are disclosable whether or not a plan of correction is provided. The findings are disclosable within 14 days after such information made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

| HEALT  | <u>H CARE FINANCINO</u>   | ADMINISTRATION  | ·   |  |  | FURN                                     | 1 APPK)<br>2     | 567          |
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|  |   | (XI) PROVIDER/SUPPLIES IDENTIFICATION NUI 465093  |   | (X2) MU<br>A. BUILI<br>B. WING   |  | (X3) DATE<br>COMPL                       | SURVEY<br>.ETED  |              |
| NAMEOF   | PROVIDER OR SUPPLIER  | <del></del>   | STREET ADI  | DDDGG CIT  | Y, STATE, ZIP CODE   |  | <u>/28/01</u>    | <del> </del> |
|  | M CITY NURSING &  |   | 775 N 200 I<br>BRIGHAM  | E POB 518  | 8  |  |                  |              |
| (X4) ID<br>PREFIX<br>TAG   | REFIX (EACH DEFICIENCY MUST BE PRECEEDED BY FULL  |   | FULL  | ID<br>PREFIX<br>TAG  | PROVIDER'S PLAN OF CORRI<br>(EACH CORRECTIVE ACTION SI<br>CROSS-REFERENCED TO THE AP<br>DEFICIENCY)  | HOULD BE                                 | (X<br>COME<br>DA | D)<br>LETI   |
| F 241  | passing medications t<br>Another nurse and tw<br>signalling call light at<br>10:40 AM, a staff med  | gnalling. There was a wo doors away from ro o nurse aides passed by the north nursing statimber responded to the              | oom 3,<br>y the<br>on. At<br>call light.                                | F241 3   | 3. One on One inservice was to all staff on the important answering call lights. Staff instructed on how to respond lights and make certain need prioritized and met. All en | ce of was and to call deds are apployees | 4.9              | [-0]         |
|  | f. On 2/27/01 at 8:06 was observed to be sig was observed with a n 10 and 9. The nurse r AM, at which time she down the hallway. At room 10 to determine AM, the resident resid himself from room 10 dining room, the resid. A nurse aide followed g. On 2/27/01 at 9:40 was observed to be sig member responded to 2. A confidential resid The resident stated tha | a nurse in rooms intil 8:12 in cart enter At 8:15 led in the stance. 0. boom 10 a staff                                       |   | were inserviced on the syst everyone is responsible for answering call lights.  Weekly the Administrator va department head to monitalights for ½ hour at different the day and in different area building. Rewards will be staff that answer call lights prompt manner and instruct be given if the call lights we answered promptly. Docur will be completed each time lights are monitored which include area of the building | vill assign<br>or the call<br>t times of<br>as of the<br>given to<br>in a<br>ion will<br>ere not<br>mentation  | 4-6-                                     | · 0J             |              |
| light was variable. approximately two wait in excess of the call light. This reside periods of time to artimes, in the morning.  3. On 2/27/01 at 1:3 interview was conduparticipated in the gradients stated the in a timely manner. waited longer than 3 |   | is resident stated that hree weeks prior, he/sh hours for staff to respond t stated that it took stated the call light during | ne had to ond to the ff long meal  inp ints of the inswered had ghts to | 4.   | monitored, time the call light off and the time the call light answered.   | nce onitor are still nen the             | 4-12             | · 0)         |

### DEPARTMENT OF HEALTH AND HUMAN SERVICES HEALTH CARE FINANCING ADMINISTRATION

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| ST ATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION   |   | (X1) PROVIDER/SUPPLIE<br>IDENTIFICATION NU |               | A. BUILI   |   | (X3) DATE S<br>COMPLI   |                      |     |
|--|---|--|---------------|--|---|---|----------------------|-----|
|  |   | 465093                                     |               | B. WING  |   | 2/:   | 28/01                |     |
| NAME OF  | PROVIDER OR SUPPLIER  |  | STREET AI     | DDRESS, CIT  | Y, STATE, ZIP CODE  |   |                      |     |
| BRIGHA   | R R II SHA WILLIAY NI MSINI - AS R R H A R  |  |               | E POB 518<br>M CITY, UT  |   |   |                      |     |
| (X4) ID<br>PREFIX<br>TAG   | (EACH DEFICIENCY MUST BE PRECEEDED BY FULI  |  | FULL          | ID<br>PREHX<br>TAG   | PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOOT CROSS-REFERENCED TO THE APPROPRICIENCY)  | OULD BE   | (XS)<br>COMPL<br>DAT | ETE |
| F 241  | 11 Continued From page 2 longer than 20 minutes for their call lights to be answered.   |  | F 241<br>F 30 | 9 Quality of Care  |   |   |                      |     |
| F 309 SS=G  Each resident must receive and the facility m provide the necessary care and services to att maintain the highest practicable physical, me and psychosocial well-being, in accordance v comprehensive assessment and plan of care.  Use F309 for quality of care deficiencies not by s483.25(a)-(m).  This REQUIREMENT is not met as evidence Based on record review, it was determined the of 15 sampled residents, facility staff failed to identify, and to provide treatment, when a respresented with signs and symptoms of a urina infection. (Resident 26.) |   | ttain or nental, with the tcovered ced by: |               | Resident 26 identified as ha Urosepsis from a UTI came from the Hospital with prese antibiotics which cleared the Citrobactor Frendii bactieria who work with resident 26 vinstructed that if Resident 26 develops signs or symptoms that they are to obtain Physicintervention in order to iden to provide appropriate treatr it. If signs or symptoms occ Physician intervention is not happening then the nurses winstructed to notify the Medi Director of the symptoms an appropriate interventions thr | back<br>cribed<br>e. Nurses<br>were<br>6 of UTI<br>cian<br>tify and<br>ment for<br>cur and<br>tere<br>ical  | 3-23  | (-0)                 |     |
|  | Findings include:  Resident 26 was readmitted to the facility on 11/2 following a surgical repair of a fractured ankle. Ureadmission to the facility, the resident had an indwelling catheter. Resident 26 was discharged from the facility on 1/6/01, at which time she was diagnosed as having urosepsis.  A review of resident 26's medical records was dor Facility staff completed an admission Minimum Deset (MDS) assessment for resident 26 on 11/15/00 and a significant change MDS on 12/5/00. Both MDS assessments included documentation that the |  |               |  | him so that resident 26 recei necessary care and services ther highest practicable physimental, and psychosocial we A review of all labs ordered resident 26 was done to mak all labs ordered were collectoresults were received and appintervention occurs with any significant abnormalities. | ves the to attain cal, all being. for e certain ed, propriate | 3-23                 | -0/ |

| 1 110, 11, 1             | H CHILL I HAMACHA  | ADMINISTRATION   | <u> </u>  |   |  |  | <u> </u> | · 7L |
|--------------------------|--|--|---|---|--|--|----------|------|
| •                        | STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION  (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:   |  |   | (X2) MULTIPLE CONSTRUCTION  A. BUILDING  B. WING  |  | (X3) DATE SURVEY<br>COMPLETED                      |          |      |
|                          | 465093   |  |   | B. WING   |  | 2/28/0   | 1        | 1    |
| NAME OF                  | PROVIDER OR SUPPLIER   |  | STREET AD   | DRESS, CITY   | , STATE, ZIP CODE  |  |          | 十    |
| BRIGHA                   |  |  |   | E POB 518<br>A CITY, UT   |  |  |          |      |
| (X4) ID<br>PREFIX<br>TAG | IX (EACH DEFICIENCY MUST BE PRECEEDED BY FULL  |  | ID<br>PREFIX<br>TAG   | PROVIDER'S PLAN OF CORRECT<br>(EACH CORRECTIVE ACTION SHOU<br>CROSS-REFERENCED TO THE APPRO<br>DEFICIENCY)  | LD BE C  | (X5)<br>OMPLE<br>DATE                              |          |      |
| F 309                    | resident had an indweresident had not experiment and the previous 30 day.  A review of resident 2 staff identified a probelimination, indwelling for this identified prob  | elling catheter and that<br>rienced a urinary tract<br>ys.<br>26's care plan was don-<br>lem of, "Altered urinar<br>og catheter utilized." Tolem was, "Will have a | infection  e. Facility y the goal adequate                      | F 309 2.  |  | igns or<br>ally<br>d as<br>d the<br>oriate         | 1-6-0    | 2/   |
|                          | urinary output and be free from UTI [urinary tract infection] while foley cath indwelling." Approaches for this identified problem included monitoring for signs and symptoms of infections such as sediment, blood, cloudy appearance and foul odor. Another approach was to notify the resident's attending physician if signs and symptoms of a urinary tract infection or decreased urinary output were noted.  Brunner and Suddarth's Textbook of Medical-Surgical Nursing, eigth edition, 1996, page 1182 documented, "Elderly patients often lack the typical symptoms of UTI and sepsis. Although frequency, urgency, and dysuria may occur, nonspecific symptoms such as altered sensorium, lethargy, anorexia, hyperventilation, and low-grade fever may be the only clues to the presence of a UTI. Frequent reinfections are common in the elderly."  A review of nursing notes was done. There were several entries made by nursing staff to document possible signs and symptoms of a urinary tract infection. The following documentation was noted:  a. 11/29/00 at 2:00 PM - "Pt [patient] c/o [complaint of] stomach upset this AM, poor appetite [at] meal" |  |   | A review of all lab orders was completed to make sure all lal were drawn or specimens take results in the chart and appropareatments were in place for a result which indicated the nee | bs that<br>en had<br>priate<br>ny  | -/3- (   | 21       |      |
|                          |  |  | ium, -grade f a UTI. rrly."  vere nent ct noted:  mplaint meal" | 3.  | All nursing staff inserviced or identification and treatment of infections especially atypical symptoms. Quarterly inservice be done to make certain our st well trained on the assessment appropriate treatments to make each resident receives necessal and services.  If signs and symptoms are preand physician intervention does take place nurses are to notify Medical Director and get intervention through him. | ces will aff is and e sure ry care esent es not 3- | 23-1     |      |
| )<br>1<br>0              | o. 12/2/00 at 11:00 AN refused breakfast" c. 12/3/00 at 10:30 PM without problem urin  | 1 - "pt c/o stomach ups<br>- "foley cath draining  | set,  |   | meer vention unough mm.  |  |          |      |

# DEPARTMENT OF HEALTH AND HUMAN SERVICES HEALTH CARE FINANCING ADMINISTRATION

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|                          | ST ATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION  (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  |  |  | (X2) MU<br>A. BUILI | LTIPLE CONSTRUCTION DING  | (X3) DATE S<br>COMPL  |                 |       |
|--------------------------|--|--|--|---------------------|---|---|-----------------|-------|
|                          |  | 465093   |  | B. WING             |   | 1 2   | 30/01           |       |
| NAME OF                  | NAME OF PROVIDER OR SUPPLIER STREET A  |  |  | DRESS, CIT          | Y, STATE, ZIP CODE  | 1 41.   | 28/01           | -     |
| BRIGHA                   | M CITY NURSING &   | REHAB  | 775 N 200  | E POB 518           | 3   |   |                 |       |
|                          |  |  | BRIGHAN  | 4 CITY, UT          | Γ 84302   |   |                 |       |
| (X4) ID<br>PREFIX<br>TAG | TX (EACHDEFICIENCY MUST BE PRECEEDED BY FULL   |  |  | ID<br>PREFIX<br>TAG | PROVIDER'S PLAN OF CORRECT<br>(EACH CORRECTIVE ACTION SHO<br>CROSS-REFERENCED TO THE APPRO<br>DEFICIENCY) | ULD BE  | (X<br>COM<br>DA | PLETE |
|                          | will report to MD in A d. 12/4/00 at 2:00 PM to [rule out] UTI" e. 12/4/00 at 9:30 PM [french and] down dra  | I - "orders for UA [u I - "[Changed] cathe in bag" - "Pt c/o 'not feeling cept fatigue. [Vital sige epot poor" - "Pt [decreased] app PM - "[Attending physion in [right] great toe antibiotic]" M - "MD called inq 0 ordered the lab Dc'o M - "Pt has very blood lling on cath. Will pa am." (There was no ident 26's physician w M - "urine more clea - "poor appetite tod M - "urine has blood in [no] prob [problem] onto charge nurse to ca becumentation that resic | ter 16  well', [No] rns within  etite  ician] c. Orders  uiring of d  dy urine ss to day  vas  ar"  day, urine n it, c/o noted in all Dr. in dent 26's | F 309               |   | all labs ill make ected, in is in place  to imptoms will d follow any ted  vill report ptoms f issues ee will nake ked and he ll audit he | 3-23            | (-0)  |
| )<br>(<br>(<br>(         | o. 1/3/01 at 6:00 AM - drain]. Urine clear [with concentrated" o. 1/5/01 Monthly Sum sufficient]. [No] s/s UT q. 1/5/01 at 11:30 PM - extremely lethargic all seconds. | h] foul odor. Appears  mary - "12. QS [qu T"  Pt dry heaving [and  | antity   |                     | to QA committee on results of audit.  | her   |                 |       |

## DEPARTMENT OF HEALTH AND HUMAN SERVICES HEALTH CARE FINANCING ADMINISTRATION

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| ST ATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION  | (X1) PROVIDER/SUPPLIE<br>IDENTIFICATION NU   | RÆLIA<br>MBER:  | A. BUILDI               | TIPLE CONSTRUCTION  NG  | (X3) DATE<br>COMP            | SURVEY<br>LETED |  |   |
|---|--|---|-------------------------|---|------------------------------|-----------------|--|---|
|   | 465093   |   | B. WING _               |   | 1 2                          | /28/01          |  | ĺ |
| NAME OF PROVIDER OR SUPPLIER  | "  | STREET AD   | DRESS, CITY,            | STATE, ZIP CODE   | <u> </u>                     |                 | <del>                                     </del> | ┢ |
| BRIGHAM CITY NURSING &  | REHAB  |   | E POB 518<br>M CITY, UT | 84302   |                              |                 |  |   |
| PREFIX (EACH DEFICIENCY   | TEMENT OF DEFICIENCIE MUST BE PRECEEDED BY SC ID ENTIFYING INFORMA   | FULL  | ID<br>PREFIX<br>TAG     | PROVIDER'S PLAN OF CO<br>(EACH CORRECITVE ACTIO<br>CROSS-REFERENCED TO THI<br>DEFICIENCY) | N SHOULD BE<br>E APPROPRIATE | COM             | X5)<br>PLET<br>ATE                               | В |
| again [and] moaning. Urine is clear tonight r. 1/6/01 at 2:30 PM name. [Vital signs] [ [pulse] 108, [respirati [oxygen saturation] 8 dry, turgor poor. [Att stated, 'I will be over s. 1/6/00 at 6:00 PM [emergency room] via  A review of physician done. Upon admissio orders for an indwelling | sleep] care - started dr Daughter notified of ." - "Res. lethargic - operat] 1000 [temperature] ons] 24, [blood pressu 5-87% [room air]. Ski tending physician] call to see'labs sent" - "Orders to send pt. a ambulance"  orders for resident 26 ng catheter. On 12/4/0 vritten to obtain a urinativities to rule out a urinativities to rule out a urinativities to rule out a urinativities to rule one order the urinalysis with cul 01, at telephone order the urinalysis with cul 01, at telephone order the resident to the hospit the test results for resident the culture and sensitivit The urinalysis identifies bacteria in her urinativities and sensitivit us bacteria in her urinativities to the desire the culture and sensitivities to the antibiotic prescripinfection.) On 1/6/01, and sensitivities test w 26. Citrobacter Freuncesident's urine. Also od count was complete | condition.  In seyes to 101.5, rel 262/90 in hot, ed and to ER  In was had 100, a allysis inary der was allysis iture and was all via to Exercise was fied that e, the reing bed on another was di was on ed. | F 309                   |   |                              |                 |  |   |

| - m M - M - P - CODDDOMOM |   | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER: |                       | A. BUILD   | (X2) MULTIPLE CONSTRUCTION  A. BUILDING  |                    | URVEY<br>ETED |                    |   |
|---------------------------|---|---|-----------------------|--|--|--------------------|---------------|--------------------|---|
|                           | 465093  |   |                       | B. WING  |  |                    | 28/01         |                    |   |
| NAME OF                   | NAME OF PROVIDER OR SUPPLIER STREET AS  |   |                       | DRESS, CITY  | , STATE, ZIP CODE  |                    |               |                    |   |
| BRIGHA                    | DDBCDAKCTTV NIIDSINC & DELIAR   |   |                       | E POB 518<br>1 CITY, UT                                  |  |                    |               |                    |   |
| (X4) ID<br>PREFIX<br>TAG  |   |   |                       | ID<br>PREFIX<br>TAG                                      | PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRODEFICIENCY)   | JLD BE             | COM           | S)<br>PLETI<br>TIE | Ξ |
| <b>F</b> 309              | Continued From page 6 (normal range was 4.0 to 11.2).   |   |                       | F 309  | Quality of Care  |                    |               |                    |   |
| F 314<br>SS=D             | Based on the comprehensive assessment of a resident, the facility must ensure that a resident who enters the facility without pressure sores does not develop pressure sores unless the individual's clinical condition demonstrates that they were unavoidable; and a resident having pressure sores receives necessary treatment and services to promote healing, prevent infection and prevent new sores from developing.  This REQUIREMENT is not met as evidenced by: Based on observation, interview and record review, it  |   | F314 1. JSB 3hulo1 2. | were instructed on the imperativeness of dressing wounds |  |                    | 3- b          |                    |   |
|                           | was determined that for 1 of 15 sampled residents, the facility did not ensure that a resident with a pressure sore received treatment and services in accordance with physician orders, in order to promote wound healing. (Resident 47.)  Findings include:  Resident 47 was admitted to the facility on 6/26/00. His diagnoses include a stage III pressure sore to his right outer ankle.  A review of resident 47's medical record was done. Facility staff completed an admission Minimum Data Set (MDS) assessment for resident 47 on 7/9/00, and quarterly MDS assessments on 9/27/00, and 12/13/00. Facility staff assessed resident 47 as having a stage III pressure sore. |   |                       | 3.   | instruction given to nurses on appropriate treatment according physician orders.  Treatment nurse will obtain s M.D. orders for all dressing c and put the specific order in the Treatment Book so all nursing will know what dressing is to used. | pecific hanges the | 4-2           | - 0 j              |   |

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING B. WING \_\_\_ 465093 2/28/01 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 775 N 200 E POB 518 **BRIGHAM CITY NURSING & REHAB BRIGHAM CITY, UT 84302** (X4) ID SUMMARY STATEMENT OF DEFICIENCIES ID PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE PREFIX (EACH DEFICIENCY MUST BE PRECEEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE TAG REGULATORY OR LSC IDENTIFYING INFORMATION TAG CROSS-REFERENCED TO THE APPROPRIATE DATE DEFICIENCY) Treatment Nurse was recently sent to F 314 Continued From page 7 F 314 California to a Smith and Nephew 11/17/00, facility staff identified a problem of, "Stage training on the latest wound care III pressure ulcer on outer aspect [right] ankle". The H-2101 goal for this identified problem was, "Will heal technique. Treatment Nurse will [without] [signs/symptoms] infection ongoing until help inservice and instruct all healed". Approaches for this identified problem nursing staff on the imperativeness included, "[Treatment] to pressure sore as ordered per of dressing wounds according to [attending physician]." physician orders and where to look for the Physicians orders when it is A review of physician orders was done. On 1/29/01, a telephone order was written to, "[Discontinue] necessary to do a dressing change. physical therapy wound care. Nursing to do dressing changes. Clean [with] wound cleanser, apply Treatment Nurse will change hydrogel to wound, cover [with] Duoderm. (Ankle dressings according to orders. If a [and] toes.) Wrap foot [and] ankle [with] Kerlex to patient is identified, by the treatment protect." nurse, that the dressing has been 4-2101 changed and it is not the right A review of the March, 2001, treatment record for treatment according to Physician resident 47 was done. Per documentation, facility staff were to cleanse resident 47's right ankle pressure orders then she is to provide a sore with wound cleanser, apply hydrogel, cover with written report of this to the DON. Duoderm and wrap with Kerlex. Follow up training and consultation will be given by DON as needed. An observation of resident 47's right ankle pressure sore was made on 2/26/01 at 1:30 PM. The observation was made during a dressing change to the Weekly an assessment of wounds pressure sore. The nurse removed the old dressing. will be done by the DON to make 4-4-0 The dressing removed was two, 4 x 4 gauze pads sure dressings on the wounds are wrapped with a gauze (Kerlex) roll. The outer according to the physician orders. portion of the dressing was observed to have a two 4. Monthly a member of the QA centimeter (cm) area of sanguineous (bloody) drainage. Upon removal of the dressing, the pressure committee will be assigned to do 4-121-01 sore was observed to have no necrotic tissue. The rounds with the treatment nurse and wound bed was bright red. The nurse cleansed the assess each dressing to make certain pressure sore with wound cleanser, applied a wound it is according to Physician orders. gel, applied a Duoderm dressing and wrapped the A report of the rounds will be given ankle with a gauze roll. to the QA committee on a monthly basis. The nurse who performed the dressing change was

#### DEPARTMENT OF HEALTH AND HUMAN SERVICES

FORM APPROVED HEALTH CARE FINANCING ADMINISTRATION ST ATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING B. WING\_ 465093 2/28/01 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 775 N 200 E POB 518 **BRIGHAM CITY NURSING & REHAB BRIGHAM CITY, UT 84302** SUMMARY STATEMENT OF DEFICIENCIES (X4) ID m PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE PREFIX (EACH DEFICIENCY MUST BE PRECEEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE TAG REGULATORY OR LSC IDENTIFYING INFORMATION TAG CROSS-REFERENCED TO THE APPROPRIATE DATE DEFICIENCY) F 314 Continued From page 8 F 314 interviewed on 2/26/01 at 1:45 PM. She also stated the dressing was not the type dressing that was currently ordered for resident 47. The nurse was asked if the pressure sore appeared to need debridement to remove necrotic tissue. The nurse stated the pressure sore did not have necrotic tissue and did not need debridement. The nurse stated the dressing she had removed was not the correct type dressing for the resident's pressure sore. The U.S. Department of Health and Human Services. Clinical Practice Guideline, Pressure Ulcer Treatment, 1994, page 16, documented, "Pressure ulcers require dressings to maintain their physiologic integrity. An ideal dressing should protect the wound, be biocompatible, and provide ideal hydration. The condition of the ulcer bed and the desired dressing function determine the type of dressing needed. The cardinal rule is to keep the ulcer tissue moist and the surrounding intact skin dry." F 371 Sanitation 1. Resource Juices, cottage cheese, sour F 371 483.35(h)(2)DIETARY SERVICES F 371 cream, deli turkey, salami, SS=E 3-201 buttermilk, icing and chocolate tart The facility must store, prepare, distribute, and serve that was either outdated or not dated food under sanitary conditions. were removed from the walk in This REQUIREMENT is not met as evidenced by: refrigerator, north dining room and Based on observations of the kitchen and the north tray line refrigerator. dining room, it was determined the facility failed to store, prepare, distribute and serve food under Plumbing that caused the water to sanitary conditions. back up which resulted in staff 4-2401 placing towels on the floor was fixed Findings include: and staff was instructed not to leave dirty linen on the floor. 1. Observations were made in the kitchen on 2/25/01.

PRINTED: \$/12/01

### DEPARTMENT OF HEALTH AND HUMAN SERVICES HEALTH CARE FINANCING ADMINISTRATION

PRINTED: 3/12/01 FORM APPROVED

|               |   | (X1) PROVIDER/SUPPLIER<br>IDENTIFICATION NUI          |          | A. BUILD                         |  | (X3) DATE SU<br>COMPLE |               |      |
|---------------|---|---|----------|----------------------------------|--|------------------------|---------------|------|
|               |   | 465093  |          | B. WING                          |  | 2/2                    | 2/28/01       |      |
| NAME OF       | PROVIDER OR SUPPLIER  |   |          |                                  | , STATE, ZIP CODE  | •                      |               |      |
| BRIGHA        |   |   |          | E POB 518<br>4 CITY, UT          |  |                        |               |      |
| (X4) ID       | ſ   | ATEMENT OF DEFICIENCIES                               |          | ID PROVIDER'S PLAN OF CORRECTION |  |                        | (Xª           | )    |
| PREFIX<br>TAG |   |   |          | PREFIX<br>TAG                    | (EACH CORRECTIVE ACTION SHOU<br>CROSS-REFERENCED TO THE APPRO<br>DEFICIENCY)             |                        | COMPI<br>DAT  |      |
| F 371         | 71 Continued From page 9 between 8:20 AM to 9:00 AM. The following was  |   | F 371    | Chlorine Test strips were obta   | inad in  |                        |               |      |
|               |   |   | ng was   |                                  | order to make sure our bleach  |                        | 3-2           | oi   |
|               | observed:   |   |          |                                  | was within proper ppms.  | water                  |               |      |
|               | a. In the walk-in refr  | igerator, there were fiv                              | e        |                                  |  |                        | [             |      |
|               |   | s with an expiration dat                              |          |                                  | Unidentified and unnecessary   | items                  | _             |      |
|               |   | of cottage cheese with                                |          |                                  | left in the walk in freezer on the   | he floor               | 3-2-          | 01   |
|               |   | 2/01, and one containe tion date of 2/24/01. The      |          |                                  | were removed.  |                        |               |      |
|               | an opened package of deli-turkey, dated 2/2/01, and an opened package of salami, dated 2/5/01.  b. On the floor, under the beverage counter, there was a pile of wet brown stained towels.  c. In the tray line refrigerator, there was a quart of buttermilk with an expiration date of 2/22/01. |   |          |                                  | Staff that failed to take temps  | on the                 |               |      |
|               |   |   |          |                                  | days identified were instructed  |                        | 3-2-          | 01   |
|               |   |   | there    |                                  | take temps on every meal.  |                        |               |      |
|               |   |   |          |                                  |  |                        |               |      |
|               |   |   |          | 2.                               | Walk through of the complete kitchen and food storage areas completed by dietary manager | was                    |               |      |
|               |   |   | _        |                                  | administrator in order to identi   |                        | 3-26          | ומ - |
|               |   | orine test strips availab<br>y levels of chlorine wer |          | i                                | other similar issues with regard   |                        | J 49          | -01  |
|               |   | itation fluid which held                              |          |                                  | sanitation. Any problems we  |                        |               |      |
|               | kitchen cleaning towe   | els.  |          |                                  | identified were fixed as needed  | d.                     |               |      |
|               | e. In the walk-in refri   | gerator, there were fou                               | r thawed | 3.                               | 5 times weekly the dietary mar   | nager                  |               |      |
|               |   | no dates indicating who<br>luct information docum     |          |                                  | will review the temperature los  |                        | 3-26          | -01  |
|               | product expired 14 da   |   | enteu me |                                  | meals and follow up with staff   | if the                 |               |      |
|               |   | -   |          | ĺ                                | temps are lacking.   |                        |               | l    |
|               |   | of the reach in freezer<br>led brown sauce and ei     |          |                                  | Classica de la la  |                        |               |      |
|               |   | shredded vegetable wit                                |          |                                  | Cleaning schedules were implemented for the cooks and                                    | l tha                  | 3-2 <b>-0</b> | ,    |
| <b>I</b>      | dates.  |   |          |                                  | diet aides to include all areas o  |                        |               | ' I  |
|               | a. Thoro was no to-   | magatugaa tal £1                                      | handle . |                                  | kitchen.   | 1 tile                 |               |      |
|               | g. There were no temperatures taken for the breameal on 2/21, 2/22, 2/23, 2/24 and 2/25/01. There   |   |          |                                  |  |                        |               |      |
|               | were no temperatures  | taken for the lunch me                                | al on    |                                  |  |                        | -             |      |
|               |   | l. There were no tempo                                |          |                                  |  |                        |               |      |
|               |   |   | ļ        | Į.                               |  |                        |               |      |

DEPARTMENT OF HEALTH AND HUMAN SERVICES PRINTED: 3/12/01 HEALTH CARE FINANCING ADMINISTRATION ST ATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND FLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING B. WING \_ 465093 2/28/01 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 775 N 200 E POB 518 **BRIGHAM CITY NURSING & REHAB BRIGHAM CITY, UT 84302** (X4) ID SUMMARY STATEMENT OF DEFICIENCIES ID PROVIDER'S PLAN OF CORRECTION (EACH DEFICIENCY MUST BE PRECEEDED BY FULL PREFIX (X5)PREFIX (EACH CORRECTIVE ACTION SHOULD BE COMPLETE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG CROSS-REFERENCED TO THE APPROPRIATE DATE DEFICIENCY) F 371 Continued From page 10 F 371 Inservice/instruction given to kitchen 2. Observations of the kitchen were made on 2/27/01 staff on what to look for in cleaning at 8:20 AM. In the walk-in refrigerator, there were 4-2-01 food storage areas and the five Resource juice drinks with an expiration date of importance of covering, dating and 12/98, and four thawed Resource drinks with no dates throwing out food that is old and of thawing. outdated. 3. On 2/25/01, in the north dinning room refrigerator, there was one can of icing with no date, Weekly dietary manager perform one cup of soup with no name or date and a chocolate sanitation rounds looking for any tart that was uncovered with no date. 4-12-01 outdated or unlabeled food items in all food storage area's and any other sanitation issues that may be present. F 426 | 483.60(a)PHARMACY SERVICES F 426 SS=D Monthly the Administrator and A facility must provide pharmaceutical services (including procedures that assure the accurate Registered Dietician will walk 4-12-01 acquiring, receiving, dispensing, and administering through the kitchen and storage areas of all drugs and biologicals) to meet the needs of looking for sanitation concerns and each resident. report any findings to the Quality Assurance Committee. If the walk This REQUIREMENT is not met as evidenced by: through indicates sanitation concerns Based on observation, interview and record review, it then the QA committee will make was determined that for 1 of 15 sampled residents, the adjustments to the system. facility did not ensure that a resident received medications in accordance with physician orders. (Resident 50.) F 426 Findings include: Resident 50's Physician was called On 2/26/01, beginning at 8:12 AM, observations of a 2-29-01 and a clarification order was licensed nurse administering medications was done. received and the Potassium chloride

The nurse prepared medications for resident 50.

were two 10 milliequivalent (mEq) capsules of potassium chloride. Potassium chloride was

Among the medications poured into a medication cup

identified on resident 50's medication administration record (MAR) as being discontinued on 1/3/01. The

was d/c'd and the MAR was changed

to reflect this order.

DEPARTMENT OF HEALTH AND HUMAN SERVICES PRINTED: 3/12/01 HEALTH CARE FINANCING ADMINISTRATION FORM APPROVED 25674L STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY IDENTIFICATION NUMBER: COMPLETED A. BUILDING \_\_\_\_\_ B. WING 465093 2/28/01 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **BRIGHAM CITY NURSING & REHAB** 775 N 200 E POB 518 **BRIGHAM CITY, UT 84302** SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION PR EFIX (EACH DEFICIENCY MUST BE PRECEEDED BY FULL (X5)PREFIX (EACH CORRECTIVE ACTION SHOULD BE COMPLETE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE DATE DEFICIENCY) **IF** 426 Continued From page 11 F 426 The Nurse who almost gave the nurse walked away with resident 50's medications and Potassium Chloride without stated she was going to give the medication to resident 50. The surveyor requested the nurse review reviewing the MAR was inserviced 2-29-01 resident 50's MAR prior to administering the on the imperativeness of reviewing medications. The nurse reviewed resident 50's MAR. the MAR prior to administration of The nurse removed the potassium chloride and stated medications. the medication had been discontinued. The nurse then administered resident 50 the medications 2. All residents MAR's and orders were without the potassium chloride. checked to make sure that the MAR 4-12-01 An interview with the medication nurse was held on reflects the orders. Any MAR's 2/26/01 at 8:30 AM. The nurse stated that she had found to be different from the Dr.'s been unaware resident 50's potassium chloride had orders were changed to reflect the been discontinued. order. A review of resident 50's medical record was done. All nurses were inserviced on the On 12/30/00, a physician's telephone order was appropriate methods to administer 4-2-01 written for resident 50 to receive Lasix 80 milligrams medications. (mg) everyday and potassium chloride 20 mEq every day. On 1/3/01, a telephone order was written to 3. Night Shift Nurse will receive and decrease the Lasix to 40 mg. There was no order to review all new Dr.'s orders for each adjust or to discontinue the potassium chloride. day and compare them to the MAR 4-12-01 A review of resident 50's MARs for the months of to double check that the order was 12/00, 1/01, and 2/01 was done. The following was transcribed correctly. documented on the MARs: Monthly the DON will triple check a. December, 2000 - Potassium chloride 20 mEq 4-12-61 the Medication Administration everyday, with a beginning date of 12/30/00. Per Record with the Dr.'s orders and documentation, the medication was administered on

c. February, 2001 - Potassium chloride 20 mEq everyday. Per documentation, the medication had not

b. January, 2001 - Potassium chloride 20 mEq everyday. Per documentation, the medication was

administered on 1/1, 1/2, 1/3, and 1/4/01.

12/30 and 12/31/00.

check the drugs in the cart.

# DEPARTMENT OF HEALTH AND HUMAN SERVICES HEALTH CARE FINANCING ADMINISTRATION

PRINTED: 3/12/01 FORM APPROVED

| AND FLAVE OF CORRECTION  AND FLAVE OF CORRECTION  A BUILDING  B WING  A BUILDING  A BUILDING  B WING  B WING  A BUILDING  B WING  A BUILDING  B WING  A BUILDING  B WING  A BUILDING  B WING  B WING  A BUILDING  B WING  A BUILDING  B WING  B WING  A BUILDING  B WING  B WING  A BUILDING  B WING  B WING  B WING  A BUILDING  B WING  B WING  A BUILDING  B WING  B WING  A BUILDING  B WING  B WING  B WING  A BUILDING  B WING  B WI | ı | ST ATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION  (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: |  | ·  | <del></del>   | <del></del> |  | 256  | 7-I      |    |
|--|---|---|--|--|---|-------------|--|--|----------|----|
| MAME OF PROVIDER OR SUPPLIER  BRIGHAM CITY NURSING & REHAB  STREET ADDRESS, CITY, STATE, ZIP CODE  77 S N 200 E P PDB 518  BRIGHAM CITY, UT 84302  (X4) ID PREHX TAG  GACFIDEPICIENCY MIST BE PRECEDED BY PULL REGULATORY OR LSC IDENTIFYING INFORMATION)  F 426  Continued From page 12  been administered on any day during the month of Pebruary. The potassium chloride had been yellowed out and "De'd [discontinued] 1/3/01" was written to the side of the potassium chloride.  Resident 50's medications were dispensed from pharmacy A. On 2/26/01 at 10:40 AM, a telephone interview was held with a pharmacist at pharmacy A. The pharmacist stated that 60, 10 meq capsules of potassium chloride had been dispensed for resident 50 on 12/30/00. The pharmacist stated that pharmacy A had not received documentation that resident 50's potassium chloride had been discontinued.  The facility utilized a blister package to dispense potassium chloride to resident 50. On 2/26/01 at 10:30 AM, the potassium chloride had been dispensed for resident 50 on 12/30/00. There was one, 10 mEq capsules of potassium chloride had been dispensed for resident 50 on 12/30/00. There was one, 10 mEq capsules and been previously nunched through the capsules had been previously nunched through the  |   |   |  | (X1) PROVIDER/SUPPLIE<br>IDENTIFICATION NU   | R/CLIA<br>MBER:   |             |  |  | E SURVEY |    |
| NAME OF PROVIDER OR SUPPLIER  BRIGHAM CITY NURSING & REHAB  (X4) ID PREFIX TAG  SUMMARY STATEMENT OF DEFICIENCIES BRIGHAM CITY, UT 84302  (X5) ID PREFIX TAG  Continued From page 12 been administered on any day during the month of February. The potassium chloride had been yellowed out and "Dc' d [discontinued] 1/3/01" was written to the side of the potassium chloride had been dispensed for resident 50's potassium chloride had been dispensed for resident 50's potassium chloride had been dispensed for resident 50's potassium chloride had been dispensed for resident 50 on 12/30/00. The pharmacist stated that 60. 10 mEq capsules of potassium chloride had been dispensed for resident 50 on 12/30/00. The pharmacist stated that pharmacy A had not received documentation that resident 50's potassium chloride had been dispensed for resident 50 on 12/30/00. The pharmacist stated that 60 in mEq capsules of potassium chloride had been dispensed for resident 50 on 12/30/00. There was one, 10 mEq capsules of potassium in the blister package; 59, 10 mEq capsules had been previously punched through the   | l |   | NAME OF PROTURE  |  |   |             |  |  |          |    |
| SUMMARY STATEMENT OF DEFICIENCIES   BRIGHAM CITY, UT   84302   | Į | NAME O  |  |  |   | DRESS CITY  | Y STATE ZIP CODE   |  | 2/28/01  | Ļ  |
| FAMOUNT CONTINUED BY FOLL FACE CONTINUED FOR PAGE 12  F 426  Continued From page 12  been administered on any day during the month of February. The potassium chloride had been yellowed out and "Dc'd [discontinued] 1/3/01" was written to the side of the potassium chloride.  Resident 50's medications were dispensed from pharmacy A. On 2/26/01 at 10:40 AM, a telephone interview was held with a pharmacist at pharmacy A had not received documentation that resident 50's potassium chloride had been dispensed for resident 50 to a 12/30/00. The pharmacist stated that pharmacy A had not received documentation that resident 50's potassium chloride had been dispensed potassium chloride to resident 50. On 2/26/01 at 10:30 AM, the potassium chloride had been dispensed for resident 50 on 12/30/00. There was one, 10 mEq capsules of potassium chloride had been dispensed for resident 50 on 12/30/00. There was one, 10 mEq capsules and been previously punched through the  |   | BRIGHAM CITY NURSING & DEHAR 775 N 20   |  |  |   | E POB 518   | •  |  |          |    |
| F 426  Continued From page 12  been administered on any day during the month of February. The potassium chloride had been yellowed out and "Dc'd [discontinued] 1/3/01" was written to the side of the potassium chloride.  Resident 50's medications were dispensed from pharmacy A. On 2/26/01 at 10:40 AM, a telephone interview was held with a pharmcist at pharmacy A. The pharmacist stated that 60, 10 meq capsules of potassium chloride had been dispensed for resident 50 on 12/30/00. The pharmacist stated that pharmacy A had not received documentation that resident 50's potassium chloride had been discontinued.  The facility utilized a blister package to dispense potassium chloride to resident 50. On 2/26/01 at 10:30 AM, the potassium chloride had been dispensed for resident 50 on 12/30/00. There was one, 10 mEq capsules of potassium chloride had been dispensed for resident 50 on 12/30/00. There was one, 10 mEq capsules and been previously punched through the   |   | PREFIX  | EFIX (EACH DEFICIENCY MUST BE PRECEEDED BY FITT I  |  |   | PREFIX      | (EACH CORRECTIVE ACTIO<br>CROSS-REFERENCED TO THE  | ON SHOULD BE<br>E APPROPRIATE  | COMPLET  | DE |
|  |   |   | been administered on February. The potassis out and "Dc'd [discomplished of the potassis."  Resident 50's medicate pharmacy A. On 2/26/interview was held with The pharmacist stated potassium chloride had on 12/30/00. The pharmacist document potassium chloride had The facility utilized a beginning to potassium chloride to refer to:30 AM, the potassium capsules of potassium cresident 50 on 12/30/00 capsule remaining in the capsules had been previous the side of the potassium capsules had been previous transfer to the potassium capsules had been previous tran | any day during the modum chloride had been tinued] 1/3/01" was well made and chloride.  ions were dispensed for 10:40 AM, a tell ha pharmoist at pharmoist at pharmoist at pharmoist stated that pharmonist stated | yellowed ritten to rom ephone nacy A. les of esident 50 macy A 50's ense 1 at kage mEq ensed for nEq 10 mEq |             | Pharmacy Consultant wiresidents MAR, Dr.'s or medications in the nurse monitor the system. The consultant will give a repart QA committee on a monand the QA committee w | ill review 5 ders and so carts to e pharmacy port to the othly basis will make | 21-12-0  |    |