

Commitment to our Clients

As a client of Aegis Sciences Corporation, the Aegis Forensic Team makes the following commitment to you:

- 1. You will be treated in a friendly, courteous manner by all Forensic Team members.
- 2. We will honor ALL commitments made to you, absolutely.
- 3. We will be honest and truthful with you at all times.
- 4. You will receive the highest quality services that our team is capable of providing.
- 5. You will receive our services in a timely manner.
- 6. During regular business hours, we will acknowledge any communication (voicemail, email, fax, or other) within 4 hours.
- 7. Our services will rarely, if ever, be the cheapest on the market. They will; however, ALWAYS be the highest quality our team can produce.
- 8. Our services will be supported 100% by the entire Aegis Forensic Team.
- 9. We desire a long-term relationship with you and will communicate with you frequently and openly.
- 10. Your feedback is critical to our continuing to improve and innovate. We WANT your comments, suggestions, and ideas.

If you feel that we have failed to provide the level of service indicated here, we ask you to please let us know as soon as possible (800) 533-7052 ext. 627.

НОКО

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